

City of Memphis



A C WHARTON, JR. – Mayor
JACK SAMMONS - CAO

Advisory Council for Citizens with Disabilities

Memphis Transportation Advisory Committee

June 12, 2015

MATA Trolley Barn

Committee Members: Betty Anderson, Louis Patrick, William Bass. Ron Aven, and Dennis Lynch.

Guest: Ron Garrison, MATA General Manager. Sandy Stanko, MATApplus Director and Johnnie Mosley, Chair of Citizens For Better Services.

Ms. Anderson brought up the failure of the auto annunciation system on Bus 914 she rode to the meeting and the trolley bus she had recently ridden. She stated this is apparently happening on all fixed route buses from what she has heard from other riders and it needs to be fixed since this makes buses less accessible to riders with a visual disability. Announcements state “approaching” with no intersection given – appears only on signage.

Mr. Garrison said that MATApplus on-time performance is up from about 55% to 80% since Ms. Stanko’s arrival. 85% is immediate goal; 90% long term goal.

Ms. Stanko discussed her background and that the Trapeze software in use at MATA is the industry standard. She is extremely familiar with it and with generating reports from it. She has trained staff in its use and stated that it had not been used correctly since it was installed.

The Los Vegas paratransit system provides 5K rides/day. She said grants are available for providing additional transportation services for Vets, seniors and senior housing complexes. She has also talked with some individuals about transportation to dialysis. Ms Stanko’s contact information is: 901-722-2155; stankos@matatransit.org

Mr. Lynch gave a summary of his City Council presentation regarding One Beale Street Development.

The next MTAC Meeting will be at 10:30 a.m. on Friday, August 14 at the Trolley Barn located at 547 N. Main Street.

Meeting adjourned at 12:20 p.m.

Submitted by Louis Patrick

Date: June 30, 2015

RE: June 12, 2015 MTAC Meeting